

LONDON BOROUGH OF ENFIELD – FORWARD PLAN LIST NO.266 – Additional Item (A)
DATE OF PUBLICATION – 6th March 2024

Please note Key Decision No.**5731** has been added since the publication of the last Forward Plan List.

1. This edition supersedes all previous editions and provides notice under the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 of the decisions due to be taken by the Authority.
2. All decisions (unless otherwise stated) included on this list will be taken on the basis of a written report. Copies of the reports and any other documents considered will be available via the website or can be requested by emailing: democracy@enfield.gov.uk
3. Background papers are listed where known in advance.
4. Documents shown are available at the London Borough of Enfield, Civic Centre, Silver Street, Enfield, EN1 3XQ.
5. To view details of the Decision Makers on the Forward Plan List, please click [Decision Takers](#).
6. Explanation of [Part 2 Classification](#).

Whilst the majority of the Cabinet's business at the meetings listed in this document will be open to the public and media organisations to attend, there will inevitably be some business to be considered that contains, for example, confidential, commercially sensitive or personal information. This is formal notice under The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 that part of the Cabinet meetings listed in this document will be held in private because the agenda and reports for the meeting will contain exempt information under Part 1 of Schedule 12A to the Local Government (Access to Information) Act 1985 (as amended) and that the public interest in withholding the information outweighs the public interest in disclosing it.

Should you wish to make any representations in relation to the meeting being held in private for the consideration of the Part 2 (Cabinet) items, you should contact (no later than 15 calendar days before the meeting date listed) Governance and Scrutiny Manager London Borough of Enfield, EN1 3XA, Claire Johnson on Tel. No. 020 8379 4239 or claire.johnson@enfield.gov.uk



Proposed Key Decision	Decision Maker	Date Decision expected to be taken	Part ½ and reason	Ward/s Affected	Contact Officer Details	Background Papers
KD 5731 - Customer platform Renewal-SaaS solution Re-procuring the current CRM platform to deliver a digitally enabled omni-channel and self service platform. New Item!	Executive Director - Resources	Not before 19th Apr 2024	Part 1 & 2	All Wards	Gov Lead - Supplier Contracts Finance Tel: 0208 132 0062 maryam.moussavi@enfield.gov.uk	